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**From:** claudine <baraboofloors@aol.com>  
**Sent:** Wednesday, January 25, 2012 4:49 PM  
**To:** Pam Adams  
**Subject:** Winnebago Resource Directory  
**Attachments:** directory12TEST.docx; river.png; bago.png

I have attached the Directory as well as two potential front cover pictures (we may need to change the title of the directory as well). This is very compressed, it was about 76 megs now only 1.6 megs. (I used Office 2010 and colored paper in the original and now have converted back to white paper)

The attached will help give the printers, you, and American Broadband a better idea as to what the finished product should look like. ( I hope it opens with each program on one page, it seems after opening on different systems it tends to merge and shift slightly.... :(

I am planning on coming down for a day or two, however long it takes, to go over ideas with the printer.

Please let me know what days will work best for all involved.

claudine

--

Claudine E. Cohen-Farmer  
Communications/Public Relations | Winnebago Tribe of Nebraska  
402.878-3110 \*office | 712.259.3173 \*cell  
[claudine@winnebagoTribe.com](mailto:claudine@winnebagoTribe.com)

*"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."*

Maya Angelou

**From:** claudine <baraboofloors@aol.com>  
**Sent:** Wednesday, January 25, 2012 1:24 PM  
**To:** Pam Adams  
**Subject:** Re: FYI

Just checked your homepage out and followed the link. Great work!

If you don't mind I will email the link as well as link it to our facebook page.

Thanks for including the Tribe in such a way, Pam! Very much appreciated. I am sure Thelma (Chickie) Whitewater (2011 Head Lady Dancer in the picture) will be pleased as well.

Also I will be forwarding the scholarship and grant information to the School's Guidance Counselor.

I have been busy putting finishing touches on the Directory. Happy to report IT IS COMPLETE.

I am going to head up to my IT guys office and make sure I make it compatible and legible for all. I will send you a copy as soon as I have it compressed properly.

claudine

--

Claudine E. Cohen-Farmer  
Communications/Public Relations | Winnebago Tribe of Nebraska  
402.878-3110 \*office | 712.259.3173 \*cell  
claudine@winnebagoTribe.com

*"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."*

Maya Angelou

-----Original Message-----

**From:** Pam Adams <padams@americanbb.com>  
**To:** baraboofloors <baraboofloors@aol.com>; claudine <claudine@winnebagoTribe.com>  
**Sent:** Wed, Jan 25, 2012 11:17 am  
**Subject:** FYI

I have been in the process of updating our website to give it a more local feel and showcasing our local communities. I have included a photo from the Pow Wow from last year in the scrolling banner on the Home Page. If you click on the photo, it takes you out to the Winnebago Tribe website.

Thought you'd like to see it!

**Pam Adams**  
Marketing Coordinator  
American Broadband  
(402) 426-6297 - Office  
(402) 533-3312 - Cell  
(402) 426-6298 - Fax  
[padams@americanbb.com](mailto:padams@americanbb.com)

**Joe Jetensky**

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**From:** Pam Adams  
**Sent:** Wednesday, May 30, 2012 3:43 PM  
**To:** Don Archer; Jay Anderson; Kay Petersen  
**Cc:** Joe Jetensky  
**Subject:** RE: Winnebago Early Education

Don:

Thanks for attending!

Pam

---

**From:** Don Archer  
**Sent:** Wednesday, May 30, 2012 1:37 PM  
**To:** Jay Anderson (janderson@americanbb.com); Pam Adams; Kay Petersen (KPETERSEN@americanbb.com)  
**Cc:** Joe Jetensky (JJETENSKY@americanbb.com)  
**Subject:** Winnebago Early Education

Steve Gill and I attended the ground breaking ceremony in Winnebago for their new Early Education building. Looks to be a very impressive place.

**Don Archer**  
Northeast Regional Manager  
**American Broadband**  
(402) 533-5562 - Office  
(402) 922-3241 - Cell  
(402) 375-4077 - Fax  
[darcher@americanbb.com](mailto:darcher@americanbb.com)

**From:** Jane Sutherland  
**Sent:** Tuesday, October 15, 2013 11:59 AM  
**To:** Jane Sutherland  
**Subject:** FW: Winnebago Blackhawk Agreement

On Jun 25, 2012, at 3:34 PM, "Don Archer" <[DArcher@americanbb.com](mailto:DArcher@americanbb.com)> wrote:

We can provide them a wireless router off of their DSL service.

**Don Archer**  
Northeast Regional Manager  
**American Broadband**  
(402) 533-5562 - Office  
(402) 922-3241 - Cell  
(402) 375-4077 - Fax  
[darcher@americanbb.com](mailto:darcher@americanbb.com)

**From:** Kay Petersen  
**Sent:** Monday, June 25, 2012 3:32 PM  
**To:** Don Archer; Jay Anderson; Pam Adams; Joe Jetensky  
**Subject:** RE: Winnebago Blackhawk Agreement

I believe Pam will be placing a banner stating that we are providing Internet service. She has more intel on this and will be back in the office tomorrow.

**Kay Petersen**  
Marketing Manager  
**American Broadband**  
402-426-6169 - Office  
402-533-3127 - Cell  
402-426-6298 - Fax  
[kpetersen@americanbb.com](mailto:kpetersen@americanbb.com)

**From:** claudine [<mailto:baraboofloors@aol.com>]  
**Sent:** Monday, June 25, 2012 10:07 AM  
**To:** Jay Anderson  
**Subject:** Re: Winnebago Blackhawk Agreement

Hi Jay,

Quick question: is it possible to have wi-fi available at veteran's memorial park during the powwow??

claudine

--

Claudine E. Cohen  
Communications & Public Relations | Winnebago Tribe of Nebraska  
402.878-3110 \*office | 712.259.3173 \*cell  
[claudine@winnebagotribe.com](mailto:claudine@winnebagotribe.com)

*"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."*

Maya Angelou

-----Original Message-----

From: Jay Anderson <[janderson@americanbb.com](mailto:janderson@americanbb.com)>

To: claudine <[baraboofloors@aol.com](mailto:baraboofloors@aol.com)>

Sent: Wed, Feb 22, 2012 5:59 pm

Subject: RE: Winnebago Blackhawk Agreement

I feel like we won a huge victory!

The Winnebago Tribe will really benefit from this and I think it will open doors for other new technology.

Thank you Claudine.

**Jay P. Anderson**

Account Executive

American Broadband

402-426-6227 - Office

402-533-8266 - Cell

402-426-6273 - Fax

[janderson@americanbb.com](mailto:janderson@americanbb.com)

---

**From:** claudine [<mailto:baraboofloors@aol.com>]

**Sent:** Wednesday, February 22, 2012 2:00 PM

**To:** Jay Anderson

**Subject:** Re: Winnebago Blackhawk Agreement

Thanks Jay

I am sooo looking forward to this!

I will be contacting Mitch as soon as Jay Stout and I secure our location for the Server.

--

Claudine E. Cohen

Communications & Public Relations | Winnebago Tribe of Nebraska

402.878-3110 \*office | 712.259.3173 \*cell

[claudine@winnebagoTribe.com](mailto:claudine@winnebagoTribe.com)

*"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."*

Maya Angelou

-----Original Message-----

From: Jay Anderson <[janderson@americanbb.com](mailto:janderson@americanbb.com)>

To: claudine <[baraboofloors@aol.com](mailto:baraboofloors@aol.com)>

Sent: Wed, Feb 22, 2012 1:57 pm

Subject: RE: Winnebago Blackhawk Agreement

Claudine,

I am sending you back the executed agreement with my signature. I will begin the scheduling process and keep you informed as we get closer to the construction window after ground thaw.

Thank you,

Jay

**Jay P. Anderson**

Account Executive

American Broadband  
402-426-6227 - Office  
402-533-8266 - Cell  
402-426-6273 - Fax  
[janderson@americanbb.com](mailto:janderson@americanbb.com)

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**From:** claudine [<mailto:baraboofloors@aol.com>]  
**Sent:** Wednesday, February 22, 2012 10:06 AM  
**To:** Jay Anderson  
**Subject:** Re: Winnebago Blackhawk Agreement

oh yea i already did..

it should be waiting in your office.

--

Claudine E. Cohen  
Communications & Public Relations | Winnebago Tribe of Nebraska  
402.878-3110 \*office | 712.259.3173 \*cell  
[claudine@winnebago-tribe.com](mailto:claudine@winnebago-tribe.com)

*"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."*

Maya Angelou

-----Original Message-----

**From:** Jay Anderson <[janderson@americanbb.com](mailto:janderson@americanbb.com)>  
**To:** claudine <[baraboofloors@aol.com](mailto:baraboofloors@aol.com)>  
**Sent:** Wed, Feb 22, 2012 10:03 am  
**Subject:** Re: Winnebago Blackhawk Agreement

You can fax it to 402-426-6298

Sent from my iPhone

On Feb 22, 2012, at 9:09 AM, "claudine" <[baraboofloors@aol.com](mailto:baraboofloors@aol.com)> wrote:

Vice chairman Snyder has agreed to the 10 Megs.

I have the signed agreement. :)

Would you like to pick it up or shall I drop it in the mail?

claudine

--

Claudine E. Cohen  
Communications & Public Relations | Winnebago Tribe of Nebraska  
402.878-3110 \*office | 712.259.3173 \*cell  
[claudine@winnebago-tribe.com](mailto:claudine@winnebago-tribe.com)

*"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."*

Maya Angelou

-----Original Message-----

**From:** Jay Anderson <[janderson@americanbb.com](mailto:janderson@americanbb.com)>  
**To:** claudine <[baraboofloors@aol.com](mailto:baraboofloors@aol.com)>  
**Sent:** Tue, Feb 21, 2012 1:51 pm  
**Subject:** RE: Winnebago Blackhawk Agreement

Claudine,

I am attaching a modified agreement with 10 Meg as the bandwidth. I wanted to let you know that 10 Meg bandwidth over fiber is symmetrical meaning 10 Meg download and 10 Meg upload. Regular 10 Meg DSL is only 10 Meg download and 1 Meg

Redacted - for Public Inspection

upload. There is a huge difference in these products. The 10 Meg service on fiber doesn't require a modem and is not prone to downtime or reset. That is why this service is much more expensive. The fiber can handle a beating from dozens upon dozens of users banging away at it at the same time.

Jay

**Jay P. Anderson**

Account Executive  
American Broadband  
402-426-6227 - Office  
402-533-8266 - Cell  
402-426-6273 - Fax

[janderson@americanbb.com](mailto:janderson@americanbb.com)

---

**From:** claudine [<mailto:baraboofloors@aol.com>]

**Sent:** Tuesday, February 21, 2012 8:23 AM

**To:** Jay Anderson

**Subject:** Re: Winnebago Blackhawk Agreement

Jay,

I sent an email last week asking if we are able to get a little more than 5 Meg... Is that possible? Jay Stout and I were speaking about this project and had hoped for a minimum of 10 Meg. Jay runs 10 Meg out of his home now just for his personal business.

Let me know ASAP..

--

Claudine E. Cohen  
Communications & Public Relations | Winnebago Tribe of Nebraska  
402.878-3110 \*office | 712.259.3173 \*cell  
[claudine@winnebagoTribe.com](mailto:claudine@winnebagoTribe.com)

*"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."*

Maya Angelou

-----Original Message-----

From: Jay Anderson <[janderson@americanbb.com](mailto:janderson@americanbb.com)>

To: claudine <[claudine@winnebagoTribe.com](mailto:claudine@winnebagoTribe.com)>

Sent: Mon, Feb 20, 2012 2:47 pm

Subject: Winnebago Blackhawk Agreement

Claudine,

I have attached the fiber paperwork to this e-mail. When you are ready for us to proceed please sign the agreement and fax or e-mail the signed copy back to me. Once I have the signed agreement I can begin to get this scheduled. I put two term options down for you to choose from. Once is "No Term" or agreement and the other is for 36 months. Please let me know if you have any questions.

Thank you,

Jay

2012

**Joe Jetensky**

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**From:** Don Archer  
**Sent:** Thursday, July 19, 2012 10:06 AM  
**To:** Jay Anderson; Pam Adams; Dave Bryan; Steve Gill  
**Cc:** Joe Jetensky; Kay Petersen  
**Subject:** Winnebago Pow-wow grounds

I spoke with Dave this morning and the second DSL service is up and working at the Pow-wow grounds. Thanks guys for your quick response, and getting their service installed so fast.

**Don Archer**  
Northeast Regional Manager  
**American Broadband**  
(402) 533-5562 - Office  
(402) 922-3241 - Cell  
(402) 375-4077 - Fax  
[darcher@americanbb.com](mailto:darcher@americanbb.com)



**Jane Sutherland**

---

**From:** Pam Adams  
**Sent:** Tuesday, December 11, 2012 1:25 PM  
**To:** 'claudine'  
**Subject:** RE: Meeting Request

Claudine:

We would be happy to donate some certificates again. I'll get them printed up and make sure they get up to you before the gathering.

Let me know as soon as possible on the time. I have told the attendees 10:00 a.m., but will give them a heads up if there is a change.

Thanks!  
Pam

**From:** claudine [<mailto:baraboofloors@aol.com>]  
**Sent:** Tuesday, December 11, 2012 12:36 PM  
**To:** Pam Adams  
**Subject:** Re: Meeting Request

Yes at the Blackhawk Center, in council chambers. I will know more about the time later.

I am also scheduling a meeting for the Radio Station Committee at the same time. I hope this benefits both our causes being most of the people you have worked with in the past are on this committee. We are requesting funding from the Council but truly require assistance from other sources as well.

Oh and Pam we are hosting our annual Christmas Gathering on Wednesday, December 19, 2012 and would like to know if American Broadband would be interested in donating some door prize gifts once again. The 6 months of free service was quite popular!

Let me know what you have in mind and if this is possible?



--

Claudine E. Cohen  
Communications & Public Relations | Winnebago Tribe of Nebraska  
402.878-3110 \*office | 712.259.3173 \*cell  
[claudine@winnebagoTribe.com](mailto:claudine@winnebagoTribe.com)

-----Original Message-----

**From:** Pam Adams <[padams@americanbb.com](mailto:padams@americanbb.com)>  
**To:** claudine <[baraboofloors@aol.com](mailto:baraboofloors@aol.com)>  
**Sent:** Tue, Dec 11, 2012 11:27 am  
**Subject:** RE: Meeting Request

That would be perfect. Would we be meeting at the Blackhawk Center?

**From:** claudine [<mailto:baraboofloors@aol.com>]  
**Sent:** Tuesday, December 11, 2012 9:13 AM

**To:** Pam Adams  
**Subject:** Re: Meeting Request

I was advised that Tuesday, December 18th, would be a good day to meet with a few members of council.

How does 10 a.m. work?



—  
Claudine E. Cohen  
Communications & Public Relations | Winnebago Tribe of Nebraska  
402.878-3110 \*office | 712.259.3173 \*cell  
[claudine@winnebago-tribe.com](mailto:claudine@winnebago-tribe.com)

-----Original Message-----

From: Pam Adams <[padams@americanbb.com](mailto:padams@americanbb.com)>  
To: baraboofloors <[baraboofloors@aol.com](mailto:baraboofloors@aol.com)>; claudine <[claudine@winnebago-tribe.com](mailto:claudine@winnebago-tribe.com)>; jblackhawk <[jblackhawk@aol.com](mailto:jblackhawk@aol.com)>  
Sent: Mon, Dec 10, 2012 11:29 am  
Subject: Meeting Request

American Broadband would like to request an informal meeting with 1-2 representatives from the Winnebago Tribe to go over projects we have done in support of the Winnebago Tribe in 2012, as well as sharing our future plans. In addition, we would like feedback on how we can better engage with the Winnebago Tribe to support you.

Would there be some time this week or next that would could sit down? Our goal is to sit down before the end of the year. Please let me know. Thank you!

**Pam Adams**  
Marketing Coordinator  
American Broadband  
(402) 426-6297 - Office  
(402) 533-3312 - Cell  
(402) 426-6298 - Fax  
[padams@americanbb.com](mailto:padams@americanbb.com)

**Jane Sutherland**

---

**From:** Pam Adams  
**Sent:** Monday, December 17, 2012 2:44 PM  
**To:** 'claudine'  
**Subject:** RE: No meeting tomorrow

Claudine:

Thank you for the notice. I have let the ABB attendees know.

As soon as we can get back on the schedule, we'd like to do so. Thanks!

Pam

**From:** claudine [<mailto:baraboofloors@aol.com>]  
**Sent:** Monday, December 17, 2012 2:37 PM  
**To:** Pam Adams  
**Subject:** No meeting tomorrow

Please be informed the meeting scheduled for tomorrow, December 19, 2012 has been canceled. It appears they are unable to reschedule until after the new year at this time.

Sorry for the inconvenience.

claudine



--

Claudine E. Cohen  
Communications & Public Relations | Winnebago Tribe of Nebraska  
402.878-3110 \*office | 712.259.3173 \*cell  
[claudine@winnebagoTribe.com](mailto:claudine@winnebagoTribe.com)

**Jane Sutherland**

---

**From:** claudine <baraboofloors@aol.com>  
**Sent:** Friday, January 11, 2013 2:34 PM  
**To:** Pam Adams  
**Subject:** Re: Meeting with Winnebago Tribal Council

Please be there at 9 a.m. and yes it will be at the Tribal Council Chambers located in the Blackhawk Center.

--

Claudine E. Cohen  
Communications & Public Relations | Winnebago Tribe of Nebraska  
402.878-3110 \*office | 712.259.3173 \*cell  
[claudine@winnebago-tribe.com](mailto:claudine@winnebago-tribe.com)

-----Original Message-----

**From:** Pam Adams <[padams@americanbb.com](mailto:padams@americanbb.com)>  
**To:** claudine <[baraboofloors@aol.com](mailto:baraboofloors@aol.com)>  
**Sent:** Fri, Jan 11, 2013 2:26 pm  
**Subject:** RE: Meeting with Winnebago Tribal Council

Claudine:

This will work fine. Will the meeting take place at the Blackhawk Center? Also, what time will we be scheduled for so I can have everyone there early?

The topic for the agenda can be American Broadband Year in Review. Thanks!

Pam

**From:** claudine [<mailto:baraboofloors@aol.com>]  
**Sent:** Friday, January 11, 2013 12:07 PM  
**To:** Pam Adams  
**Subject:** Meeting with Winnebago Tribal Council

How about January 21, 2013 @ 9 a.m.??

:)

Hope this works.

--

Claudine E. Cohen  
Communications & Public Relations | Winnebago Tribe of Nebraska  
402.878-3110 \*office | 712.259.3173 \*cell  
[claudine@winnebago-tribe.com](mailto:claudine@winnebago-tribe.com)

## **Eastern Nebraska Telephone Company**

### **Description of Tribal Engagement**

#### **For Form 481 Line 920 thru Line 929**

The Company has requested a meeting with the Omaha Tribal Authority to conduct a needs assessment for the Tribal community anchor institutions. The Tribal Authority has not returned an affirmative communication for a meeting to be held.

In accordance with provisions in the FCC's USF and ICC Transformation Order, paragraphs 636 and 637, and 47 CFR 54.313(a)(9), at the meetings with the Tribal Authorities, the Company will, with tribal input, develop a needs assessment to assist with future service deployments on Tribal lands. In particular, the Company and the Tribal Authority discussions relating to needs and service deployment will be focused on community anchor institutions. The feasibility and sustainability of communications services on tribal lands will be discussed and the Company will, with assistance from the Tribal Authorities, attempt to identify additional steps that can be taken to make essential communications services deployed on Tribal lands both feasible and sustainable. The Company and Tribal Authorities will also discuss and explore ways in which they can coordinate or partner to ensure that services are marketed on tribal lands in a manner that will relate to the community and resonate with consumers, with the aim of increasing service adoption. At such meetings, the Company will also be prepared to discuss the relevant rights-of-way and other permitting and review processes, as well as any challenges associated with these processes. And finally, the Company will come to any such meetings prepared to discuss and engage the Tribal Authorities on any relevant and applicable Tribal business and licensing requirements.

**Jane Sutherland**

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**From:** Pam Adams  
**Sent:** Monday, December 10, 2012 11:22 AM  
**To:** Kay Petersen; Joe Jetensky; Jane Sutherland  
**Subject:** FW: Omaha Tribal Council

I left a message for John this morning.

-----Original Message-----

**From:** Dave Bryan  
**Sent:** Monday, December 10, 2012 9:26 AM  
**To:** Pam Adams  
**Subject:** Re: Omaha Tribal Council

402-837-5391  
Jon Freemont

Pam Adams <[padams@americanbb.com](mailto:padams@americanbb.com)> wrote:

Dave:

Do you have a contact for the Omaha Tribal Council in Macy outside of Rick Grant?

Pam Adams  
Marketing Coordinator  
American Broadband  
(402) 426-6297 - Office  
(402) 533-3312 - Cell  
(402) 426-6298 - Fax  
[padams@americanbb.com](mailto:padams@americanbb.com) <<mailto:padams@americanbb.com>>

**Jane Sutherland**

---

**From:** Pam Adams  
**Sent:** Friday, December 14, 2012 11:54 AM  
**To:** Kay Petersen  
**Subject:** Stops

Kay:  
I stopped in Winnebago and met up with Claudine and gave her the certificates. I'm going to hit Macy on my way back to see if I can catch Rick Grant or John Freemont.

Hope Jackson is doing okay.

Pam Adams  
American Broadband  
Mobile: 402-533-3312  
Sent from my Verizon Wireless Phone

**Jane Sutherland**

---

**From:** Pam Adams  
**Sent:** Tuesday, October 15, 2013 10:40 AM  
**To:** Jane Sutherland  
**Subject:** FW: Request for Meeting

**Importance:** High

**From:** Pam Adams  
**Sent:** Monday, December 17, 2012 11:37 AM  
**To:** Rick Grant ([rick.grant@ihs.gov](mailto:rick.grant@ihs.gov)); Jon Freemont ([jfreemont@omahatribe.com](mailto:jfreemont@omahatribe.com))  
**Cc:** Jane Sutherland; Joe Jetensky; Kay Petersen  
**Subject:** Request for Meeting  
**Importance:** High

Dear Rick and Jon:

We would like to set up a meeting with you to review American Broadband's projects with the Omaha Tribe in 2012, as well as our plans for 2013 and beyond. In addition, we would like to discuss future projects that you may have that we may be able to assist you with. We anticipate the meeting taking no more than 30 minutes.

Please contact me at 402.426.6297 at your earliest convenience. We would like to request a meeting time before the end of 2012 if possible.

Sincerely,

**Pam Adams**  
Marketing Coordinator  
**American Broadband**  
(402) 426-6297 - Office  
(402) 533-3312 - Cell  
(402) 426-6298 - Fax  
[padams@americanbb.com](mailto:padams@americanbb.com)



# **Redacted – for Public Inspection**

## **Eastern Nebraska Telephone Company**

### **Nebraska Telephone Assistance Program Terms and Conditions**

#### **Nebraska Telephone Assistance Program**

The Nebraska Telephone Assistance Program (NTAP) is available for qualifying customers of Eastern Nebraska Telephone Company. NTAP assistance reduces the cost of basic, monthly local telephone service. Eligible consumers can receive up to \$12.75 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in NTAP. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

NTAP is administered by the Nebraska Public Service Commission.

#### **NTAP Eligibility Information**

##### **Program Based Eligibility**

To qualify for NTAP, subscribers must either have an income that is at or below 135% of the Federal Poverty Guidelines, or the subscriber, one or more of the subscriber's dependents, or the subscriber's household must receive benefits from one of the following assistance programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance (Section 8)
- Medicaid
- Children's Health Insurance Program/Kids Connection (SAM, MAC or EMAC)
- Supplemental Nutrition Assistance Program (SNAP); (formerly the Food Stamps Program)
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program Free Lunch program
- State assistance programs (if applicable)

To receive an NTAP application, contact your local *Health and Human Services* agency caseworker or the *Nebraska Public Service Commission*, 1200 N Street, Suite 300, PO Box 94927, Lincoln, NE 68508-4927, Phone: 402-471-3101, Toll Free: 1-800-526-0017 or <https://ntap.gisworkshop.com/>

NTAP applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying state, federal or Tribal program; notice letter of participation in a qualifying state, federal or Tribal program; program participation documents; or another official document evidencing the consumer's participation in a qualifying state, federal or Tribal program.

### **Income Based Eligibility**

In addition, consumers are eligible for NTAP if their household income is at or below 135% of the federal poverty guidelines.

#### **2013 Federal Poverty Guidelines – 135%**

<b>Household Size</b>	<b>48 Contiguous States and D.C.</b>	<b>Alaska</b>	<b>Hawaii</b>
1	\$15,512	\$19,373	\$17,861
2	\$20,939	\$26,163	\$24,098
3	\$26,366	\$32,954	\$30,335
4	\$31,793	\$39,744	\$36,572
5	\$37,220	\$46,535	\$42,809
6	\$42,647	\$53,325	\$49,046
7	\$48,074	\$60,116	\$55,283
8	\$53,501	\$66,906	\$61,520
For each additional person, add	\$5,427	\$6,791	\$6,237

Acceptable documentation of income eligibility includes: prior year's state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen's compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

### **Tribal Eligibility**

A subscriber who lives on Tribal lands and is an eligible resident of Tribal lands is eligible for Tribal Lifeline service or Tribal Link Up if the subscriber, one or more of the subscriber's dependents, or the subscriber's household participates in any of the above-listed qualifying assistance programs or one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs General Assistance; Tribally Administered Temporary Assistance for Needy Families; Head Start (if income eligibility criteria are met); or the Food Distribution Program on Indian Reservations (FDPIR). Tribal subscribers may also qualify if the household income is at or below 135% of the Federal Poverty Guidelines.

Tribal subscribers should contact Eastern Nebraska Telephone Company for additional information on Tribal Lifeline and Tribal Link Up.

### **Numbers of Minutes-of-Use Provided as Part of NTAP Program Service**

Eastern Nebraska Telephone Company's Voice NTAP service includes unlimited local minutes-of-use within the toll-free calling area. Eastern Nebraska Telephone Company's Voice NTAP Plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending on which interexchange carrier the consumer subscribes to for toll service. As part of the NTAP service, Toll blocking is available to eligible consumers at no cost.

### **Rates**

Subscribers may receive the NTAP credit on any type or grade of local service, including bundled services that are normally offered by Eastern Nebraska Telephone Company. Advertised rates do not include any applicable taxes or surcharges.

### **Recertification of NTAP Eligibility**

NTAP recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for NTAP will result in termination of the NTAP recipient's monthly NTAP discount and de-enrollment from NTAP.

### **Additional NTAP Program Information**

NTAP is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined as an individual or group of individuals who live together at the same address and share income and expenses. NTAP is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

**REDACTED – FOR PUBLIC INSPECTION**

**Received & Inspected**  
**OCT 29 2013**  
**FCC Mail Room**

**Eastern Nebraska Telephone Company (371542)**

**ATTACHMENT - LINE 3019-3021**

**ATTACHMENT REDACTED IN ENTIRETY**

<010> Study Area Code	371524
<015> Study Area Name	BLAIR TEL CO
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	Jane Sutherland
<035> Contact Telephone Number: Number of the person identified in data line <030>	402-426-6242
<039> Contact Email Address: Email of the person identified in data line <030>	jsutherland@americasabb.com

OCT 29 2013

ANNUAL REPORTING FOR ALL CARRIERS		34.818 Completion Required	34.822 Completion Required
		(check box when completed)	
<100>	Service Quality Improvement Reporting	complete attached worksheet	<input type="checkbox"/> <input checked="" type="checkbox"/>
<200>	Outage Reporting (voice)	complete attached worksheet	<input type="checkbox"/> <input type="checkbox"/>
<210>	<input type="checkbox"/> <-- check box if no outages to report		
<300>	Unfulfilled Service Requests (voice)	<input type="text" value="0"/>	<input type="checkbox"/> <input checked="" type="checkbox"/>
<310>	Detail on Attempts (voice)	attach descriptive documents	<input type="checkbox"/> <input checked="" type="checkbox"/>
<320>	Unfulfilled Service Requests (broadband)		<input type="checkbox"/> <input checked="" type="checkbox"/>
<330>	Detail on Attempts (broadband)	attach descriptive documents	<input type="checkbox"/> <input checked="" type="checkbox"/>
<400>	Number of Complaints per 1,000 customers (voice)		<input type="checkbox"/> <input type="checkbox"/>
<410>	Fixed	<input type="text" value="0.0"/>	
<420>	Mobile	<input type="text" value="0.0"/>	
<430>	Number of Complaints per 1,000 customers (broadband)		<input type="checkbox"/> <input checked="" type="checkbox"/>
<440>	Fixed	<input type="text"/>	
<450>	Mobile	<input type="text"/>	
<500>	Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input type="checkbox"/> <input type="checkbox"/>
<510>	<input type="text" value="37152-4WE510"/>	attach descriptive documents	<input type="checkbox"/> <input type="checkbox"/>
<600>	Functionality in Emergency Situations	(check to indicate certification)	<input type="checkbox"/> <input type="checkbox"/>
<610>	<input type="text" value="37152-4WE610"/>	attach descriptive documents	<input type="checkbox"/> <input type="checkbox"/>
<700>	Company Price Offerings (voice)	complete attached worksheet	<input type="checkbox"/> <input checked="" type="checkbox"/>
<710>	Company Price Offerings (broadband)	complete attached worksheet	<input type="checkbox"/> <input checked="" type="checkbox"/>
<800>	Operating Companies and Affiliates	complete attached worksheet	<input type="checkbox"/> <input type="checkbox"/>
<900>	Tribal Land Offerings (Y/N)? <input type="radio"/> <input checked="" type="radio"/>	(if yes, complete attached worksheet)	<input type="checkbox"/> <input type="checkbox"/>
<1000>	Voice Services Rate Comparability	(check to indicate certification)	<input type="checkbox"/> <input checked="" type="checkbox"/>
<1010>	<input type="text"/>	attach descriptive documents	<input type="checkbox"/> <input checked="" type="checkbox"/>
<1100>	Terrestrial Backhaul (Y/N)? <input type="radio"/> <input checked="" type="radio"/>	(if not, check to indicate certification)	<input type="checkbox"/> <input type="checkbox"/>
<1110>		complete attached worksheet	<input type="checkbox"/> <input checked="" type="checkbox"/>
<1200>	Terms and Condition for Lifeline Customers	complete attached worksheet	<input type="checkbox"/> <input type="checkbox"/>
<b>Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet</b> Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			
<2000>		(check to indicate certification)	<input type="checkbox"/> <input checked="" type="checkbox"/>
<2005>		complete attached worksheet	<input type="checkbox"/> <input checked="" type="checkbox"/>
<b>Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet</b>			
<3000>		(check to indicate certification)	<input type="checkbox"/> <input type="checkbox"/>
<3005>		complete attached worksheet	<input type="checkbox"/> <input checked="" type="checkbox"/>

**(100) Service Quality Improvement Reporting  
Data Collection Form**FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	371524
<015>	Study Area Name	BLAIR TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

<110> Has your company received its ETC certification from the FCC? (yes / no) ☐ ☒

if your answer to Line <110> is yes, do you have an existing § 54.202(a) "5 year plan" filed with the FCC? (yes / no) ☐ ☐

if your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113> Maps detailing progress towards meeting plan targets

<114> Report how much universal service (USF) support was received

<115> How (USF) was used to improve service quality

<116> How (USF) was used to improve service coverage

<117> How (USF) was used to improve service capacity

<118> Provide an explanation of network improvement targets not met in the prior calendar year.

<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>

## Page 3

<010>	Study Area Code	371524
<015>	Study Area Name	BLAIR TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
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-- See attached worksheet --

## Page 4

<010>	Study Area Code	371524
<015>	Study Area Name	BLAIR TEL CO
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<038>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americainbb.com

<701>	Residential Local Service Charge Effective Date	1/1/2013
<702>	Single State-wide Residential Local Service Charge	

[illegible]



## Page 5

<010>	Study Area Code	371524
<015>	Study Area Name	BLAIR TEL CO
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10/14/2013